



September 10, 2003

**CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**

**RE: Recall 02V004.007**

Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
U.S. Department of Transportation  
400 Seventh Street SW  
Washington, DC 20590

Dear Associate Administrator:

Pursuant to 49 CFR Part 573 Monaco Coach Corporation ("Monaco" or the "Company") is submitting this report to NHTSA concerning a recall that was previously submitted. Monaco reported on recall 02V004007 a total of 270 motorhomes in the recall population, which upon further investigation was determined to be incorrect. The correct recall population of motorhomes is 232. This change is due to duplication of unit numbers that were reported in the initial 573.

Enclosed are the Dealer Letter, Recall Repair Instructions and Owner Letter that we are ready to distribute upon your review.

We apologize for any inconvenience these changes may cause.

Sincerely,

Chuck R. Zucker  
Technical Coordinator Supervisor  
Monaco Coach Corporation

crz/tt



September 17, 2003

**MONACO**  
**VEHICLE SAFETY DEFECT SERVICE BULLETIN**  
Recall Campaign No. 02V004007  
Monaco File # R02198

**Re: Safety Recall - Williams Control Electronic Throttle**

Dear Monaco Coach Corporation Dealer:

Monaco Coach Corporation has determined that a defect which relates to motor vehicle safety exists in certain 2002 Beaver Patriot, Patriot Thunder, Monterey, Contessa, Marquis and 2002 Safari Zanzibar, Cheetah, Sahara Class A Motorhomes. *Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.*

The National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. Generally, failure to repair within sixty (60) days after the owner's first delivery for repair is assumed to be an unreasonable delay.

**THE ISSUE**

The welds that attach the pivot pin mounting of the throttle control pedal to the base plate may fail due to insufficient penetration. A failure of this weld results in the throttle separating from the mounting plate and a loss of throttle control. If this occurs, the engine will return to idle.

**AFFECTED UNITS**

Affected vehicles are specific 2002 Beaver Patriot, Patriot Thunder, Monterey, Contessa, Marquis, 2002 Safari Zanzibar, Cheetah, Sahara Class A Motorhomes built on a Magnum chassis and is equipped with electronic throttle control/accelerator pedals supplied by Williams Control Industries. Please note the following list of affected units.

**Safari Line**

		Production Number	Unit Number	VIN
<b>Zanzibar</b>	Start	021719773538201	701852	1RFA5446123018794
	End	021719773888201	702116	1RFA5468323017989
<b>Cheetah</b>	Start	021719783448201	701858	4SLA8CN2721146286
	End	021719783748201	701923	1RFA5446723017318
<b>Sahara</b>	Start	021719993978201	701962	1RFB2465423017701
	End	021719993978201	702124	1RFB2465X23017993

## Beaver Line

		Production Number	Unit Number	VIN
<b>Monterey</b>	Start	021923822388200	016790	1RFB5456023016790
	End	021923821788100	016907	1RFB5426023016907
	Start	021620823688201	114965	4SLB1DP2521114965
	End	021620823688201	114965	4SLB1DP2521114965
	Start	021620823088101	800005	1RFB5426023017071
	End	021620823688201	800091	1RFB2456623018147
<b>Patriot</b>	Start	021923832318200	016896	1RFC5456823016896
	End	021923832318200	017104	1RFC5456023017104
	Start	021620834088205	154113	4SLC3UP3121154113
	End	021620834088205	154126	4SLC3UP3821154126
	Start	021620833788202	800013	1RFC5456023017465
	End	021620834088205	800087	1RFC3464X23018148
<b>Patriot Thunder</b>	Start	021620924088203	016898	1RFD6564423016898
	End	021923922638200	017107	1RFD6564023017107
	Start	021920924008001	154110	4SLD9TS1221154110
	End	021620924088205	154119	4SLD9TS1921154119
	Start	021620924088204	800003	1RFD6564023017138
	End	021620924088205	800088	1RFD6564923018143
<b>Contessa</b>	Start	021923812578200	016792	1RFC5465123016792
	End	021923812578200	017099	1RFC5465323017099
	Start	021620814088203	130745	4SLC2UP3221130745
	End	021620814088203	130748	4SLC2UP3821130748
	Start	021620814088102	800020	1RFC5465723017459
	End	021620814088203	800089	1RFC5465023018145
<b>Marquis</b>	Start	021923862628200	016829	1RFF6561223016829
	End	021620854088201	017152	1RFF6564423017152
	Start	021620854248201	800000	1RFF6561X23017355
	End	021620854088201	800085	1RFF6564623018142

If our records indicate that you have any of the affected vehicles in your inventory, you will also receive an owner notification letter identifying those units. Upon request, a list is available of the units that we currently show open in your dealer inventory.

### **THE REPAIR**

Please review the enclosed Recall Repair Procedures for replacing the Williams Electronic Throttle assembly mounting plate. If you have any questions concerning the repair procedure, please contact a member of our Technical Support staff toll free at 877-466-6226.

### **DEALER CAMPAIGN RESPONSIBILITY**

**All unsold new vehicles in dealer's possession and subject to this campaign must be held and inspected/repared per the service procedure of this campaign bulletin before owners take possession of these vehicles. Dealers are to service all vehicles subject to this campaign at no charge to owners, regardless of mileage, age of vehicle, or ownership, from this time forward.**

**Owners of vehicles recently sold from your new vehicle inventory for which the dealer receives the owner recall notification are to be contacted by the dealer, and arrangements made to make the required correction according to the instructions enclosed with this bulletin. This could be done by mailing to such owners a copy of the applicable owner letter accompanying this bulletin.**

In summary, whenever a vehicle subject to this campaign enters your vehicle inventory, or is in your dealership for service in the future, please take the steps necessary to be sure the campaign correction has been made before selling or releasing the vehicle.

In addition to a letter, owners will receive a recall notification/dealer claim form. The vehicle owner will present this form to you upon arrival for the service appointment. Please review the instructions on the face of the notification form and fill in the claim portion when the repair is completed.

Sincerely,



Chuck R. Zucker  
Technical Coordinator Supervisor  
Monaco Coach Corporation

crz/tt

# Monaco Coach Corporation



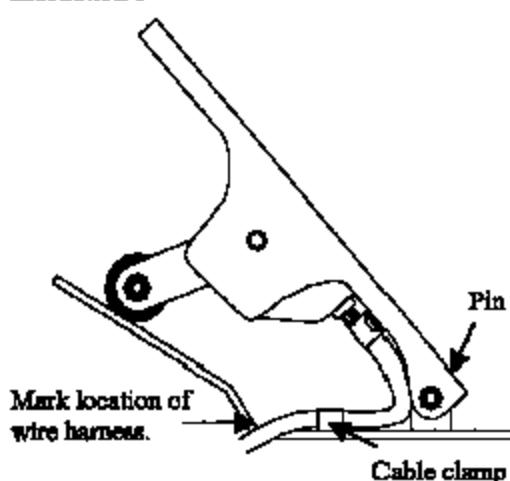
## Recall Repair Procedures

### Recall 02V004007

#### Williams Control Electronic Throttle

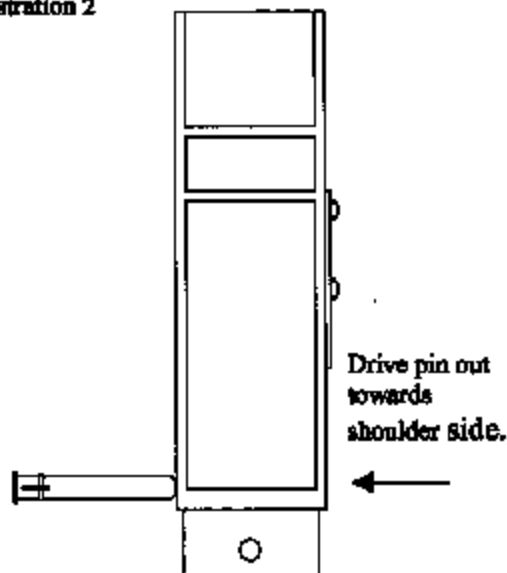
1. Verify that the coach is in neutral with the engine off and the park brake is set.
2. Mark the location of the wire harness to the throttle pedal assembly prior to moving. The harness location is critical to the performance of the product and must be reinstalled to its original location. (Illustration 1)
3. Remove the throttle assembly from the vehicle by removing the screws securing it to the floorboard of the motorhome.

Illustration 1



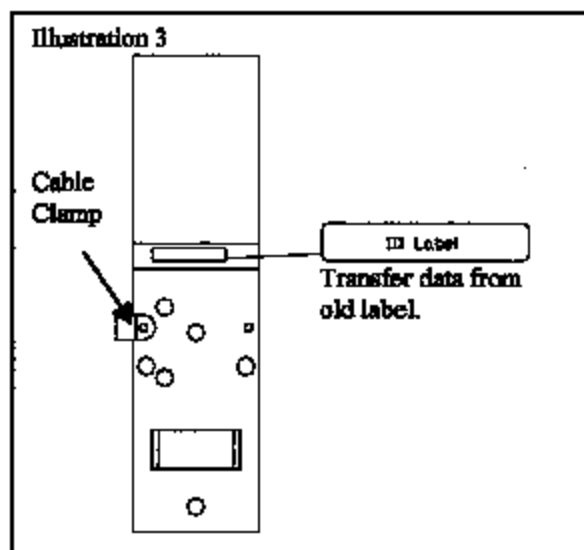
4. Position the pedal so the heel is toward you. (Illustration 2)
5. Use a 3/8" drift punch and drive pin out toward the shouldered side of the pin. (Illustration 2)

Illustration 2

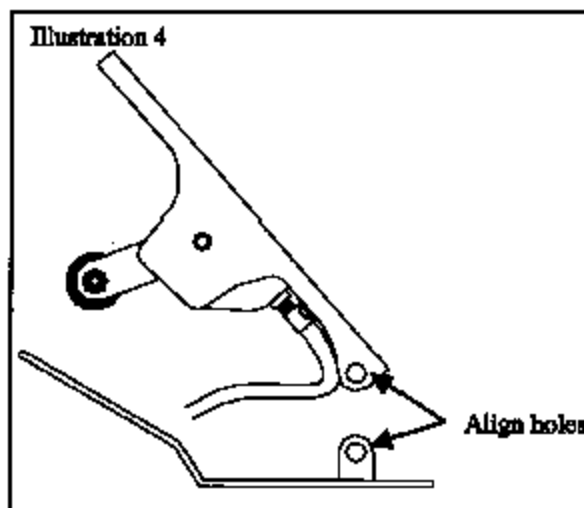


6. Remove the cable clamp screw from the base plate. (Illustration 3)
7. Transfer the information from the ID label on the original base plate to the pre-applied label on the replacement base plate. (Illustration 3) The information to be transferred is as follows:

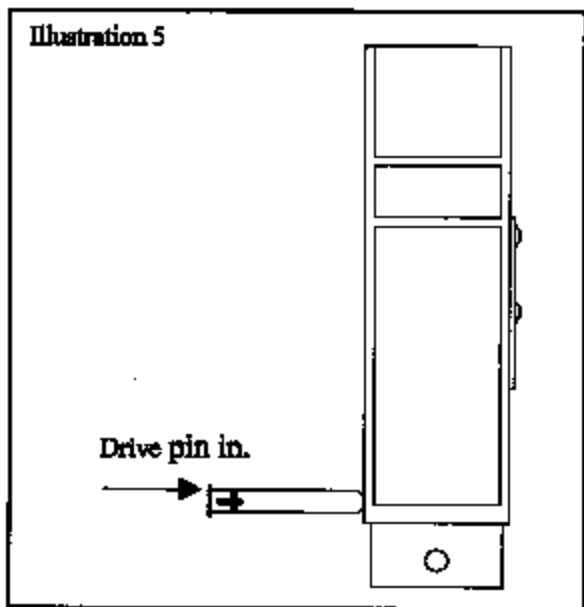
- a. Assembly Part number, which is six digits. (For example 351359)
- b. Lot number, which is usually preceded with an L. (For example L-405)
- c. Date Code, which will be 3 digits that end in 1. (For example 311)



8. Discard the defective base plate.
9. Align the new base plate with the holes in treadle casting. (Illustration 4)

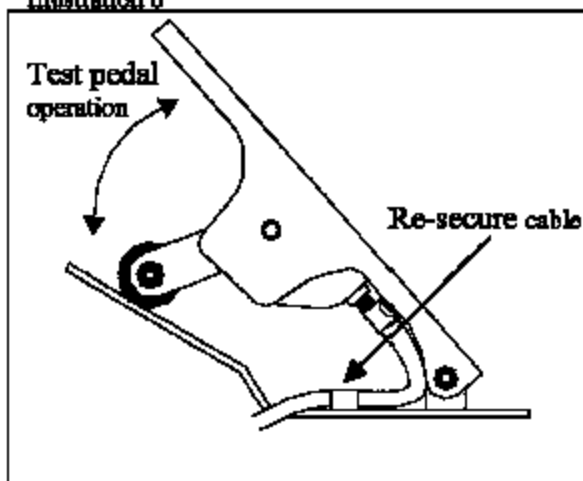


10. Be sure that the pin is aligned with the hole in the casting and oriented so that the head of the pin is on the left, when looked at from the heel of the pedal. (Illustration 5)
11. Drive pin into place. Be sure to drive it squarely, so the head is not damaged. (Illustration 5)



12. Insure the wiring harness is routed as originally found and re-secure the harness to the base plate with the cable clamp and screw. Torque the screw to 20-35 inch-pound. (Illustration 6)
13. Re-install the pedal assembly to the vehicle. (Illustration 6)
14. Exercise the pedal by pushing down and releasing the pedal a few times. This is to insure there is nothing binding, and that free movement is observed. (Illustration 6)

Illustration 6



**Labor Code: TS C4 02 43 RC**

**Labor Hours: 1**



# MONACO COACH CORPORATION

## RECALL PARTS PURCHASE ORDER

**RECALL 02V004007**

**Monaco File R02198**

**Williams Control Electronic Throttle**

Confirming Order Number: \_\_\_\_\_

Date: \_\_\_\_\_

Ship To: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

Attention: \_\_\_\_\_

PO Number: \_\_\_\_\_

Parts Ordered: Kit - Part # 02V004007 for each Unit Serial Number

Kit Contents: • Base Plate

Qty: \_\_\_\_\_

Customer Name: \_\_\_\_\_

Serial Number(s): \_\_\_\_\_  
\_\_\_\_\_

All parts will be shipped RPS ground unless other arrangements are made in advance.

**FAX TO: 1-800-498-9478**

**MONACO COACH CORPORATION**  
P.O. Box 4313 • Elkhart, IN • 46514-0313  
1809 W. Hively Ave • Elkhart, IN 46517



September 17, 2003

**VEHICLE SAFETY DEFECT SERVICE BULLETIN**  
**Recall Campaign No.02V004007**  
**Monaco File # R02198**

**Re: Safety Recall -Williams Control Electronic Throttle**

Dear Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Monaco Coach Corporation has decided that a defect which relates to motor vehicle safety exists in specific model year 2002 Beaver Patriot, Patriot Thunder, Monterey, Contessa, Marquis and 2002 Safari Zanzibar, Cheetah, Sahara Class A Motorhomes. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. According to our information, your motorhome identified on the enclosed form is affected.

Monaco Coach Corporation became aware that the throttle assembly mounting plate, which secures the throttle to the floor, could fail resulting in the loss of throttle control. If this occurs, the engine will return to idle. A loss of throttle control may result in a possible vehicle crash without prior warning.

The remedy will involve the installation on a new throttle mounting plate.

If you had the defect that is the subject of this letter remedied prior to receiving this letter, you may be eligible for reimbursement by Monaco Coach Corporation for your remedy costs.

You may contact your Monaco Coach corporation dealer to arrange for a service appointment. Instructions for making this correction have been sent to your dealer and parts are readily available.

The labor time necessary to perform this recall campaign is approximately 1 hour. Please ask your dealer if you wish to know how much additional time may be needed to schedule and process your motorhome.

MONACO COACH CORPORATION  
INDIANA DIVISION • 1809 W. Hively Ave. (CR 18) • P.O. Box 4313 • Elkhart, IN 46514-0313  
Telephone: 877-4-MONACO (1-877-466-6226)

The enclosed Recall Notification Form identifies your motorhome and will serve as an authorization and claim form to have the correction made. Presentation of this form to your dealer will assist in making the necessary correction in the shortest possible time. If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the postage paid reply card and returning it to us promptly.

Your Monaco Coach Corporation dealer is best equipped to provide service to ensure your motorhome is corrected as promptly as possible. If, however, you take your vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please call our toll free number of (800) 685-6545.

If, after contacting your dealer, and the recall assistance service line, you believe Monaco Coach Corporation has failed or has been unable to remedy the noncompliance without charge or there has been an unreasonable delay in securing the remedy, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call the toll free Auto Safety Hotline at (888) 327-4236.

We apologize for this inconvenience. However, we have taken this action in the interest of your safety and continued satisfaction with your Class A Motorhome.

Sincerely,

A handwritten signature in black ink, appearing to read 'Chuck R. Zucker', written in a cursive style.

Chuck R. Zucker  
Technical Coordinator Supervisor  
Monaco Coach Corporation

crz/tt